

Vuzix Solutions

Remote Assist Kit

Hands-Free Remote Support for Frontline Workers

Empower your field workforce with hands-free remote assistance using the Vuzix Remote Assist Kit. This turnkey solution enables technicians to securely share their point of view with remote experts—improving speed, accuracy, and first-time fix rates.

Available on proven Vuzix devices:



VUZIX M400™

For lighter enterprise duty, health-care, and a variety of grab-and-go applications



VUZIX LX1™

For rugged industrial, warehousing or field duty where long shifts and all-day wear is common

Ready for Deployment



Each Remote Assist Kit comes with preloaded instances of Microsoft Teams® and Zoom®, enabling seamless integration with existing enterprise collaboration workflows.

Users access real-time video, audio, and screen sharing, with no additional setup required.



Remote Assist Kit Features

The Vuzix Remote Assist Kit is purpose-built for hands-free training and mentoring, equipment troubleshooting, and view-sharing, where remote experts can guide field technicians as if they were on site.

- Field service and maintenance
- Equipment installation and repair
- Remote inspections and audits
- Workforce training and onboarding

Why Vuzix Solutions?

- ✓ **One-Stop Deployment**
All hardware, accessories, apps, and AI features—delivered in a single cohesive kit.
- ✓ **Tested & Approved**
Every component verified for harsh industrial and enterprise environments.
- ✓ **12 Months Support**
From onboarding to teams at scale, Vuzix supports every deployment end-to-end.
- ✓ **Packaged for Performance**
Rugged foam-fit cases keep equipment protected, organized, and ready for instant use.
- ✓ **Competitive Pricing. Real Value.**
Each kit includes **12 months of software and support**, simplifying procurement and accelerating ROI.



Each Remote Assist Kit comes with preloaded software to eliminate IT hassles



Scan to connect with our team and learn more



Vuzix Solutions

Deploy faster, and scale with confidence



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